

NRS International Privacy Policy

NRS International FZCO is committed to protecting and respecting your privacy. This Privacy Policy explains how and why we collect, use and protect your personal data, or how the data you provide to us will be processed. This happens when you visit our main website at www.nrs-international.com and our subsidiaries' websites www.nrsrelief.com, www.tananetting.com and www.moonnetting.com ("Websites"), or when you interact with any of our personnel. Please read the following carefully to understand our principles and practices regarding your personal data and how it will be treated by us.

Why do we hold personal data?

- To send our clients, partners and stakeholders marketing information about our work, activities, changes in our product portfolio and corporate structure, as well as emergency stock information where we have their consent or are otherwise allowed to.
- To fulfil contractual obligations entered into with clients and stakeholders, e.g. online requests for quotations and samples
- To comply with legal obligations
- To manage our organization
- To ensure we do not send unwanted information to clients, partners and stakeholders who have informed us they do not wish to be contacted
- These reasons are underpinned by a "legal basis" under the EU General Data Protection Regulation (GDPR).

When do we send you personalized marketing communications?

NRS International will only contact you for marketing purposes, such as keeping you up to date on our product portfolio, emergency response activities and events that we attend in your region. We only communicate where we have your consent or we are otherwise allowed to do so. We will not send you marketing material if you tell us that you do not wish to receive as such.

Which type of personal data do we collect?

We collect and process some or all of the following types of information from you when you use our Websites, or interact with us, or otherwise conduct any business relationship with us:

- First and last name
- Title
- Company / Organization
- Email address
- Phone number

In case you are a business partner (our clients, suppliers, future employee) of us, you may also be requested to provide us with data regarding:

- Client or supplier account
- Location
- Legal documentation
- Qualifications (for HR purposes only)
- and/or any other information you provide.

We collect information that you provide by filling in forms on any of our Websites or when subscribing to our newsletters, or requesting further information or services via our online chat box at www.nrsrelief.com. We may also ask you for information when you complete a survey. Additionally, we may keep a record of that correspondence.

We may use your personal information to inform you of our products and services that may be of interest to you. We rely on a number of legal bases for this type of processing, in particular, if you are an existing or prospective customer, we will only do this where we reasonably believe that our services may be relevant to you and we rely on “legitimate interest” to promote our products and services to you.

When and how we use cookies

Cookies are a useful way for us to understand how stakeholders use our Websites. When you visit our Websites, we will collect data from your computer or other device such as a smart phone or tablet through the use of "cookies", for example your IP address, operating system and browser type.

Cookies are created by your web browser when you visit our website. They track statistical data about our users' browsing actions and patterns and does not identify any individual. Cookies can also be used to show you relevant NRS International's content on social media services such as Facebook - these are known as “retargeting” or “advertising” cookies.

What is a cookie?

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

The cookies we use include:

- **“Analytical”** cookies. Due to the nature of our business, in which we directly interact with our clients on a daily basis, we primarily use analytical cookies. They allow us to recognize and count the number of visitors and to see how visitors move around our Websites when they are using it. This helps us to improve the way our Websites work, for example, by ensuring that users are finding what they are looking for easily.
- **“Targeting”** cookies. These cookies track your visit to our Websites, the pages you have visited and the links you have clicked. We will use this

information to target, build and re-target audiences based on their specific actions on our Websites, helping us to reach the right audience for our business. Enabling these cookies will allow us to deliver content that best suits you and your interests. We will also use these for future digital advertising, particularly on Facebook platform, so that you will be able to view ads targeted to your interests and preferences.

Will we share your information?

We will only use your information within NRS International for the purposes for which it was obtained. NRS International will not, under any circumstances, provide your personal data with any third party for their own marketing purposes, and you will not receive marketing from any other companies or other organizations as a result of giving your details to us.

Storing your personal data

We take appropriate measures to ensure that any personal data are kept secure, including security measures to prevent personal data from being accidentally lost, or used or accessed in an unauthorized way. Internally, we limit access to your personal data to those who have a genuine business need to know it. Those processing your information will do so only in an authorized manner and are subject to a duty of confidentiality.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Websites; any transmission is at your own risk.

Our Websites may, from time to time, contain links to and from the websites of our partners, clients and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and terms of use and that we do not accept any responsibility or liability for these policies and terms of use. Please check these policies before you submit any personal data to these websites.

How long do we keep your personal data?

For website and newsletter users, we will store your personal data (i.e. name, email address, contact number and/or name of company or organization) in our secure database, unless you ask us to delete it or you opt to unsubscribe from our newsletter list.

Your rights

Under the GDPR you have a number of important rights free of charge. In summary, those include rights to:

- Access your personal data and certain other supplementary information that this Privacy Policy is already designed to address
- Require us to correct any mistakes in your information which we hold

- Require the erasure of personal data concerning you in certain situations
- Receive the personal data concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party in certain situations
- object at any time to processing of personal data concerning you for direct marketing
- Object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you
- Object in certain other situations to our continued processing of your personal data
- Otherwise restrict our processing of your personal data in certain circumstances
- Claim compensation for damages caused by our breach of any data protection laws.

If you would like to exercise any of those rights, please email, call or write to us. You will find our contact details [here](#).

How to change data

If your personal details have changed, you may update them by contacting us at marketing@nrsinternational-fzco.com.

We will endeavor to update your personal data within seven (7) working days of any new or updated personal data being provided to us, in order to ensure that the personal data we hold about you is as accurate and up to date as possible.

Changes to our Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any changes we may make to our policy in the future will be notified and made available to you using our Websites. Your continued use of our Websites and services shall be deemed your acceptance of the varied privacy notice.